

# SMARTchive

Instant, AI-Powered Access to  
Your Historical PSA Data



## Overview

SMARTchive transforms your legacy PSA data into a fast, searchable, AI-enhanced repository—accessible directly from ConnectWise without licenses, imports, or downtime. Your historical tickets, invoices, notes, and records remain fully available without bloating your live PSA environment.

## Why Choose Us?

- Purpose-built for MSPs and PSA workflows
- Zero-downtime setup with seamless access
- AI-powered answers delivered in seconds
- Eliminate legacy system costs instantly
- Guided support from ConnectWise specialists

## The Details



### Core Benefits

- Instant historical access
- AI-accelerated answers
- No licenses required



### Key Capabilities

- Secure API extraction
- AI-enhanced data lake
- Direct PSA visibility



### Ideal Scenarios

- Retire legacy systems
- Find past tickets fast
- Keep PSA performance



### Engagement Model

- Fast, non-disruptive setup
- Seamless ConnectWise access
- Ongoing expert support