

When the Line Stops, Everything Stops

An independent evaluation of your operational technology. When systems like the network, ERP, or shop-floor fail, production halts. Most manufacturers lack an independent assessment of their vulnerabilities. We map your systems, security, and expenses, identifying gaps and priorities for improvement, all with no changes or obligations required.

What It Delivers



Uptime & Production

When production depends on your systems, uptime is the whole game.

- Confirm your backups actually restore, not just run.
- Know how long the line sits down before recovery.
- Build a failover plan for critical shop-floor systems.
- Flag aging infrastructure a single fault can take offline. Every minute of downtime is idle machines, idle labor, and slipping ship dates.



Ransomware & IP Protection

Attackers target plants on purpose — and your designs are worth stealing.

- Test whether you can restart production without paying.
- Close the gaps in endpoint and network protection.
- Control who can reach your designs, CAD, and IP.
- Isolate backups from an attack that reaches the network. Manufacturing is the #1 ransomware-targeted industry — attackers know a plant pays.



Cost & Licensing

Every system you pay for should earn its place.

- Rationalize aging hardware and plan its replacement.
- Reclaim seats and licenses left active for departed staff.
- Consolidate overlapping systems you're paying for twice.
- Uncover recurring spend on tools nobody actually uses. Thin margins mean wasted IT spend comes straight off the top.



Growth & Capacity

The right systems don't just avoid problems — they create room to grow.

- Speed up quoting and order-turnaround times.
- Connect systems to end manual double-entry.
- Remove the technology limits capping your throughput.
- Free up capacity you can quote and win. Reliable systems mean more capacity quoted and won, not left on the table.



"Every manufacturer we meet is one outage away from a very bad week. Our job is to find that exposure before it finds them — honestly, with no sales pitch attached."

— Rick Harber, Founder & CEO, Decision Digital

About Decision Digital

Decision Digital is a human-led, AI-powered IT and ConnectWise consultancy, Atlanta-based since 1997. We've run service operations, migrations, and infrastructure ourselves — so we read your environment as operators, not auditors. A ConnectWise Solution Partner, back-to-back WISE Award winner, and ChannelPro Top 20 MSP.

Why Decision Digital



Operators Since 1997

We've run the systems ourselves. We know what's cosmetic and what actually costs you.



Every Finding Drills Down

Not a vague report. Each finding points to the exact gap and where to fix it.



No Changes, No Obligation

The assessment is diagnostic. Nothing changes without your sign-off; the plan is yours.



Human-Led, AI-Powered

Experienced consultants own the findings and stand behind them.

Ideal Use Cases



Multi-Line Operations

Manufacturers running ERP/MRP and connected equipment where an outage stops physical output.



P-Heavy Producers

Firms whose designs, CAD, and process know-how are the business — and need protecting.



Lean-Margin Shops

Operations where aging systems and wasted licensing come straight off already-thin margins.



Never-Baselined Owners

Plants that have never had an independent read on where their technology and risk actually stand.

AN HONEST BASELINE, BUILT FOR THE FLOOR

Before we recommend a single change, we map what's actually running — office and plant floor — and show you where it's bleeding time, money, and risk.

Contact Decision Digital to learn more.

